

Appendix 2 – Summary of responses

Response received from	Summary of Comments	Licensing team Comments
London Fire Brigade	Confirmed that they have no comments to make on this consultation.	
William Hill	<p>1</p> <p>The LRA must also be submitted when changes in the local environment or the premises warrant a risk assessment to be conducted again.</p> <p>As we will regularly update our Local Risk Assessments, the latest version will always be available in the shop, for inspection by your Authority as required. We would not expect to submit these forms to you every time they are updated, as some of the updates may be quite minor. We would therefore suggest the following wording would be more suitable – “The LRA must also be updated when changes in the local environment or the premises warrant a risk assessment to be conducted again”. Your suggested paragraph 10.5.3 already confirms a requirement for the document to be kept on the premises and available for inspection. This amendment would just remove what is considered to be an unnecessary requirement for</p>	<p>Amended to change this to notified if a minor change</p>

	<p>sending you details of every change, however small.</p> <p>2</p> <p>Larger operators (William Hill, Coral, Ladbrokes, Betfred and Paddy Power) are responsible for conducting/taking part in underage testing, results of which are shared with the Gambling Commission. However, operators are urged to also make the results available to the London Borough of Barnet as part of the LRA.</p> <p>As you note, we do conduct our own age verification testing, and as well as sharing this with the Gambling Commission, this is also shared with our Primary Authority. The purpose of this approach is that these two groups can monitor our results, and take appropriate action if they consider there is a problem. It is meant to replace the need to notify each and every Local Authority, which could stretch to over 300 for the larger bookmakers.</p> <p>Because the results are also dealt with internally, there is the possibility of disciplinary procedures as a result of any failings, and therefore this information cannot be retained in shops, where all members of staff would be</p>	<p>Amended to remove from LRA to a general notification should a problem with a premises in the area be discovered</p>
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	<p>able to view it. The Local Risk Assessment is a document that all team members should be aware of, so it is not an appropriate place to maintain age verification results. We are happy to share results with you as required, rather than as a regular update, but this should be discussed with a central point of contact, rather than the shop teams.</p>	
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